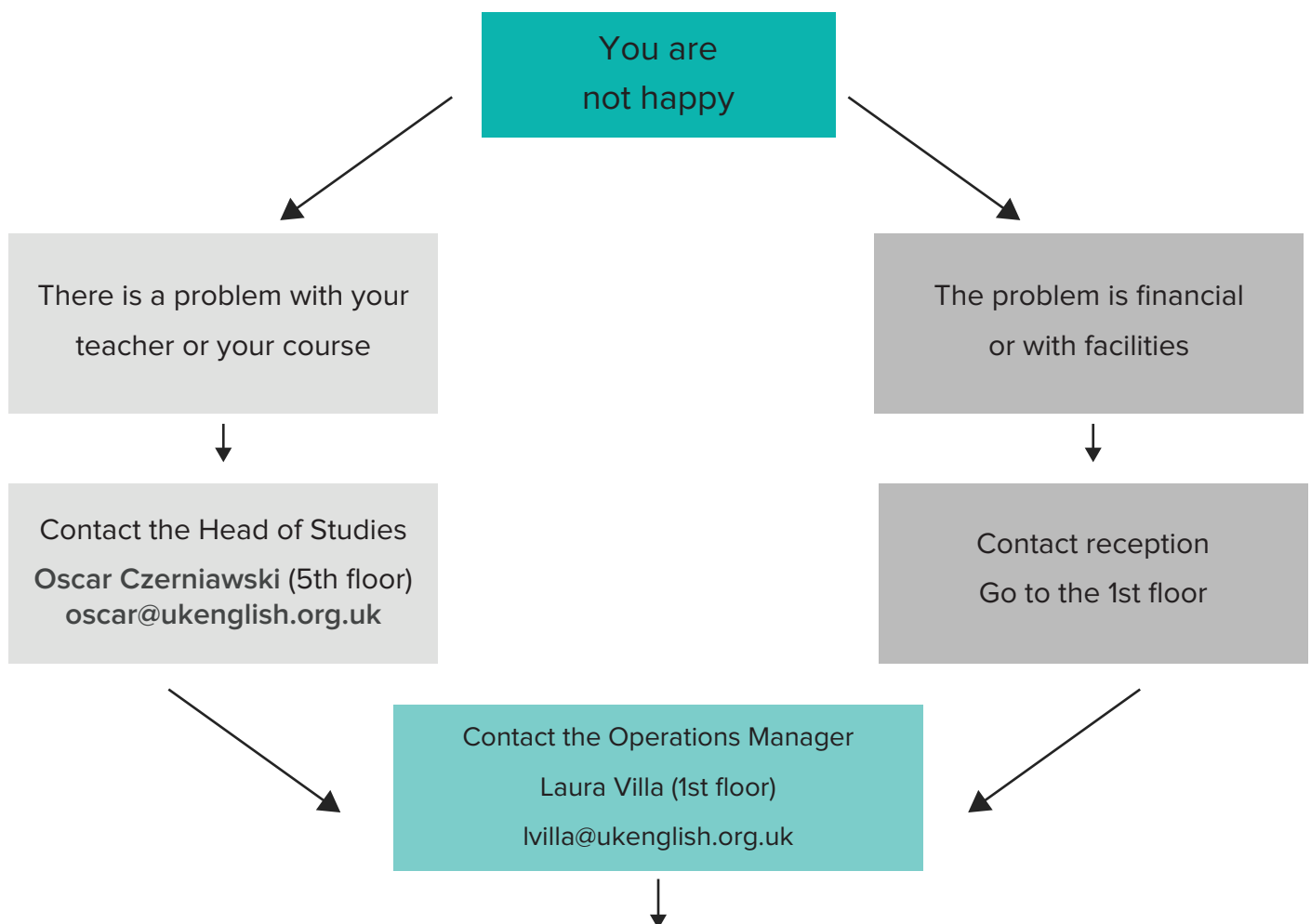


ARE YOU HAPPY?



If you wish to make a complaint, you can follow the steps below.

We will make a confidential record of your complaint and make an action plan to solve it.



If you are still not happy, you can contact Neil Harvey the **CEO of UKCE** on ***nharvey@ukenglish.org.uk***

If you are still unhappy after talking to Neil, please contact **English UK** on ***complaints@ukenglishuk.com***

For more information on how to complain to English UK, please see:

<https://www.englishuk.com/complaints>